

Net News

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Pyramid.Net - 775-884-3202

Spring Has Sprung?

It seems that every year, I look outside and decide that its not really spring but its not really winter still either. Most days are sunny but cold, too hot to stay indoors (because of the solar effect) and too cold to go outside until later in the afternoon.

The only spring-like thing is that the days are getting longer and daylight saving time kicks in about the middle of this month.

We are doing audits and getting everything squared away for the new

year. We hope that everything will look up this year: including Nevada's economy and job outlook.

Speaking of which, please pay special attention to the section on the next page about email billing. We are trying to convert at least most of our customers to email billing. Please contact Tiffany to let us know what will work for you.

Also note our TV Demo in the Connection Update section. We are very proud of it.

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Connection Update - TV Demo

We have a TV demo in the office that runs completely off the Internet. Apple TV and Roku both have interfaces that enable you to use your Internet bandwidth to watch movies and TV series without having to use a computer.

Bob is pretty excited about the technology that is allowing us to kick out the cable company and get around the interminable commercials while still being able to watch good TV. They don't have a lot of time for entertainment but Bob & Tiffany canceled their subscription to DISH network over three years ago. Call Bob to find out how you can combine your cable services and your Internet services in order to cut out some of your entertainment expenses.

We think that because of the non-regulated environment, the Internet will replace many services that we have become accustomed to paying for. There is a dark cloud on this horizon however; the cable companies have started to figure out that for more and more people the Internet is replacing traditional television. They are now pushing for a tiered service or a toll to be placed on high-speed Internet services much like what has been instituted in Canada. Reno was a test site for AT&T for a bandwidth cap, which charged for usage over a specified amount. Pyramid.Net offers truly unlimited service and will unless the government passes laws that make us change our current services.

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We're on the Web!

See us at:

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Slow Computer - Adware or Spyware

Many people don't realize that over time spyware and adware will accumulate in your computer and slow it down by using more and more computer resources. They are similar to cookies, except that cookies are put there by websites for your convenience whereas both spyware and adware are created to introduce malicious events into your computer via websites, email and pictures. They look to the computer just like regular programs and so virus protectors don't remove see them as foreign bodies. You must use a program specifically designed to check for and remove spyware/adware. Even Postini, the virus and spam protector offered by Pyramid.Net Net, as good as it is, is not meant to function alone. You can buy suites of programs that have components to protect against all types of infections from such

companies as AVG, Kasperky or Norton. But the free stand-a-lone programs tend to be just as effective and a whole lot cheaper.

If you feel that your computer is bogged down or running slower sync all the equipment that is connected to your network (unplug everything for a couple minutes), run a speed check @ speakeasy.net then, armed with that information, call technical service to decide what you need to do in order to get your computer back to where you want it.

We may be able to provide you with more speed but if your computer is infected that speed increase will only last a short while until more programs eat up your free space. We don't want to charge you more if you can get the same speed increase at little or no extra cost.

Email Billing

In an effort to both save money and become more ecologically conscious, Pyramid.Net is trying to go paperless. We have the capability to email bills to you every month. By being emailed, your bill will arrive more timely, more reliably and will create less paper to toss. As a matter of fact, if you write your customer number on the face of your check, you do not need to print out a copy of your bill to send back to us!

Saving money on postage and mailing materials will allow Pyramid.Net to spend those resources on improving your Internet service. Please call us @ 884-3202 or email (billing@pyramid.net) with your currently used email address so that we can update your file with this information and start sending your bills to you by email.

About Our Organization...

Pyramid.Net aims to provide you the best of the latest and greatest communication resources that are available.

We offer FREE Internet classes once a month and unlimited phone support until 6pm weekdays to make surfing as convenient for you as possible.

Remember that Pyramid.Net has a referral policy in which we will extend you a \$5 credit on your next bill plus a month free for the new customer that you refer. Call us @ 884-3202 and tell us how we can best serve you!