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We're on the Web!
www.pyramid.net

Intro

We have some exciting news to share with you. See the picture below to ooh and aah over the company car. We are very proud of our new-to-us Ford Focus. It is very nice and fully decked out with company logos!

We have started to make arrangements to increase the available speed for the Internet. See the Connection Service Update below for more details. We will call all our customers about mid summer to make those arrangements. Please wait for us to call you at which time we will have more answers for you.



New Customer Service Vehicle - Blue Ford Focus

Pyramid.Net is proud to announce our acquisition of a new company vehicle. We ran the previous company car, the Jeep Wrangler, until it was worn almost completely out! This beautiful Focus gets better gas mileage than the Jeep did and it has many less miles. We are proud of our new company car and the graphics on it. You



will recognize it in a neighborhood near you as we set up your neighbors. Remember to refer your friends and neighbors - get a free month for them and \$5 credit for you!

Connection Services Update - Service Upgrade

Pyramid.net has ordered and signed contracts for a new circuit tie in to the DSL system in Northern Nevada. When this is done (most likely mid-June) more speed will be available. As a company we are excited about this change, as it will eventually improve service to most DSL clients and some wireless users. We will call each client over the next few months to confirm higher speeds where possible.

We can answer your questions more specifically after mid-July; we thank you for your patience. Thanks for your loyalty and support over these many years.

We will call you when more speed is available for you!

Tech Tip #1:

High-speed Internet service is almost becoming a necessity now. Not only can you do so many more things now - streaming radio and talk shows, downloading movies and TV shows, play real-time games, paying your monthly bills (no stamps or envelopes), shopping without leaving your living room, researching interests - but web designers are building the websites much bigger. Memory is so cheap nowadays, that it is easier and just as cost effective for customers to add memory to their computers than for web designers to consolidate their web pages.

So all of the web pages are much bigger than they were before and take up a whole lot more space on your hard drive. Take this into consideration when you are loading new web pages or purchasing a new computer. If you are interested or need more information, call Bob or Todd @ 884-3202.

Tech Tip #2:

This month's tech tip will discuss the complex issue of email and SPAM.

Email is convenient, fast and relatively easy - when it works. However, all those attributes also apply to hackers and Spammers - it's easy for them to poison emails and make it so that your emails don't work. Most servers have restricted access in order to prevent just that kind of poison. Don't try to send out multiple emails as outside servers assume that if you send out more than 10 pieces at a time - you are a Spammer. Also don't send anything really important out by email, it may not get there, especially if you have included an attachment.

It is important to purchase a Virus & SPAM blocker for your computer; we can provide you additional coverage for your emails at \$.95 per month through Postini. It is a professional Fortune 500 product that many companies use. It provides you full access and allows you to control your white and black lists as well as viewing those emails that it caught. Remember every blocker catches issues.

About Our Organization

Pyramid.Net aims to provide you the best that the latest and greatest communication resources that are available. We offer free Internet classes once a month and unlimited phone support until 6pm weekdays to make this activity as convenient for you as possible.

Remember that Pyramid.Net has a referral policy in which we will extend you a \$5 credit on your next bill plus a month free for the new customer that you refer. Call us at 884-3202 and tell us how we can best serve you!

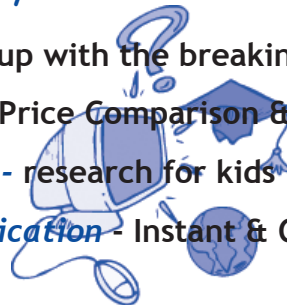


Postini - Filter Out The Spam!

Just a reminder, that Pyramid.Net has a low cost Spam Filter available for our customers. This will cut down on both the download time and you're personal filtering, making it easier for both you and your computer! Call any of our technicians for a short introduction to Spam Filters and to have Postini added to your account.

Reasons Why You Need the Internet

- **News** - Keep up with the breaking news
- **Shopping** - Price Comparison & Convenience
- **Education** - research for kids
- **Communication** - Instant & Convenient



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